

Repair Form



Please make sure equipment is carefully packed and protected for shipping. Please label the packaging Service Dept. and send to: Opticron, Unit 21, Titan Court, Laporte Way, Luton, Beds, LU4 8EF, UK

Personal Information

Name Date

Company name (if applicable)

Address

.....

Town/City Postcode Country

Daytime telephone no.

Email

Opticron will use the information above to provide updates about the progress of your repair. Please let us know how you would like to hear from us: Email Post Phone . If there are any charges for the repair we will need to contact you using at least one of these methods in order to complete the repair. For email correspondence please check your spam folder before calling.

Product Information

If the product is covered by the guarantee, please make sure you include the guarantee card and a valid purchase receipt. Only include accessories that are necessary for analysing and fixing the problem and remove straps and rainguards.

Model name (Imagic, DBA, Aspheric etc.)

Specification (60, 8x42) Serial no. (if applicable)

Purchase date (mm/yy) Retailer

Purchase receipt enclosed Yes No

Guarantee card enclosed Yes No

Detailed description of problem

.....

.....

.....

Return address if different from above

Name

Company name (if applicable)

Address

.....

Town/City Postcode Country

For more information prior to returning your equipment please telephone our Service Dept. Mon-Fri 0900-1600 on +44 (0)1582 726522